



LIMITED WARRANTY

Thank you for your recent Campworks purchase! We're thrilled to welcome you to the family. Our customers drive our efforts daily and we appreciate your support.

We take great pride in our trailers and stand behind their design and construction. Every trailer is built with careful attention to detail for fellow lovers of the outdoors to ensure maximum quality and capability so you can Live Where You Are. This warranty is brought to you directly by the passionate people who built your Campworks NS-1, so you can trust that we'll have your back.

The purpose of this document is to explain the details of our warranty and the process for initiating warranty claims. We sincerely hope your experience with our business & product is rewarding and we're here to support you throughout your Campworks journey. Should anything come up with your trailer, please reach out to us and work toward a solution together.

OVERVIEW

Campworks CO LLC (Campworks) warrants every teardrop trailer to the original owner, when used only for its intended purpose of recreational travel and camping, that all parts manufactured by Campworks under normal use, care, and service, are free from substantial defects in material, craftsmanship, and structural integrity, for a period of five (5) years from the date of pickup or shipment, subject to the exclusions below. This limited warranty is non-transferable and subject to change.

Contact Campworks for details: info@campworksc.com



OWNER'S RESPONSIBILITIES

Care & Maintenance: As the owner of new NS-1, you are responsible for proper care, storage, maintenance, and correct load distribution. For the purpose of this limited warranty, we will refer to you as either "you" or "owner." Maintenance services should be performed in accordance with the Campworks NS-1 Manual, as well as the corresponding manufacturers' warranties on components (parts and accessories) included within your trailer. Component manuals may outline additional care and maintenance, and registration with those manufacturers may be required. Please review all manuals supplied with your unit, and contact info@campworkscsco.com if you have questions. Any damage to the trailer as a result of the owner's failure to perform such care is not covered by the Campworks Warranty.

CAMPWORKS' RESPONSIBILITIES

Any part of the trailer subject to warranty, which is found by Campworks to be defective in material or craftsmanship, will be repaired, replaced, or refunded at Campworks' option without charge to the customer for parts or labor. Campworks will not be obligated to pay for any repairs made without specific approval. Please contact Campworks prior to obtaining service or purchasing parts.

WARRANTY DETAILS

General: Campworks warrants to the original purchaser, for a period of five (5) years from the date of pickup/shipment, that the purchased trailer shall be free of significant errors in craftsmanship attributable to Campworks. You must inspect the trailer upon delivery/pickup to ensure acceptable condition. This is limited warranty and Campworks will repair or replace defects in craftsmanship during the warranty period, subject to the exclusions and other conditions set forth herein. Repairs may not reflect the original condition of the trailer.



Campworks reserves the right to use new or remanufactured parts of a similar quality to complete any warranty work. As a limited backup remedy in the event the trailer cannot be repaired, to be determined at Campworks' discretion, Campworks may pay you an amount equal to Campworks determination of the reduction in value of the trailer caused by the defect. Any use of this warranty is fulfilling the terms of the warranty and will in no way restart or later this warranty. Please note that any repairs after the coverage period expires, or to those portions of your trailer excluded from coverage, without charge, shall be considered "goodwill" repairs.

Repairs may not be immediately available; therefore, you may encounter delays in scheduling and/or completion of repairs.

Component Warranties: The Campworks warranty does not include equipment or parts with separate, stand-alone warranties, which may require advance registration. All warranty service claims on components that hold a separate warranty should be directed to the respective manufacturer. The component parts listed on Addendum A are not covered by this limited warranty.

Parts and Design Changes: Campworks may make parts and/or design changes without notice; repairs and replacements may be made with new or different parts. Campworks reserves the right to make changes in the design, material, or products without incurring any obligation to incorporate such changes in any product previously manufactured or maintain spare parts for previous designs.

Disclaimer of Consequential and Incidental Damages: The owner(s) and any other user of the Campworks NS-1 shall not be entitled to any consequential, punitive, or incidental damages of any kind that result from any defect in the trailer, including, without limitation: loss of use of the unit, inconvenience, lodging, towing, damage to personal property, alternate transportation, phone calls, meals, or lost time, income, or earnings.

This warranty gives you specific legal rights, and you may also have other rights, which vary by state.



EXCLUSIONS

This limited warranty does not cover or apply to any of the following:

- Items added, changed, or modified after the trailer left the possession of Campworks, or any defects or damage caused by such items
- Any damage caused in-transit to or from the owner, by the owner, or by another party
- Any trailer used for commercial, residential, disaster relief, business, or rental purposes, or any purpose other than recreational travel and camping
- Minor imperfections or cosmetic blemishes resulting from normal manufacturing processes which do not affect the suitability of the trailer for its intended use
- Punctures or tears
- Soiling, mildew, mold, fungi, or any effects of excess condensation
- Mishandling, neglect, abuse, or misuse - Campworks reserves the right to determine whether the trailer has been mishandled, neglected, abused, or misused.
- Theft, vandalism, accidents, or collisions
- Costs incurred to the purchaser for onsite service, transportation of the trailer, or as the result of having repairs performed at a location not authorized by Campworks
- Lightning or other acts of nature or corrosive atmospheres which can result in rusting, oxidation or sitting, or any contingencies beyond the control of the manufacturer
- Normal wear and usage, such as:
 - fading or discoloration of goods (screens, window covers, mattress)
 - fading, yellowing or aging of exterior materials due to UV, sunlight, or weather exposure
 - fading or discoloration of wood or HDPE components
 - tarnishing of aluminum, stainless steel surfaces, paint, or powder coating
- Damage to or loss of the trailer caused in whole or in part by, or in any way related to:
 - the environment or weather, including, but not limited to, flooding, high winds, acid rain, hail, lightning, high heat, extreme cold
 - the condition of any road surface, i.e. salt, de-icing chemicals, gravel, sand, ruts, holes, rock chips
 - chemicals applied to the trailer
 - exposure to natural or atmospheric elements or corrosive chemicals

- insects or other animal damage
- the type of tow vehicle selected or the operation or use of the tow vehicle
- improper selection and installation of the towing hitch or ball on the tow vehicle or improper tow vehicle hookup, [attachment/coupler, or wiring harness]
- improper loading, exceeding weight limitations, or improper weight distribution
- sway control, equalizer, stabilizer, electrical, or brake controller system(s)
- unregulated water pressure, tank overfill, or plumbing system modifications resulting in flooding of the trailer, or water leaks or as a result of failure to maintain exterior seals
- unprotected electrical hook-ups (home or campground), power surges, lightning, circuit overload, or electrical system modifications
- failure to use reasonable efforts to mitigate damage caused by effects
- willful or negligent act
- Damage to the tow vehicle
- Wheel alignment, damage, or balancing; adjustments to brakes when caused by improper maintenance, loading, or damage from road hazards, including of road travel; or damage resulting from tire failures
- Normal and routine maintenance, such as:
 - inspections or adjustments
 - tightening of screws, fittings, or lug nuts
 - brake squeak/lock-up/adjustment
 - lubricating, scaling, or cleaning
 - changing fuses or light bulbs
 - maintaining the air conditioning or heating systems
 - seals and sealants
- Damages arising from the failure to have maintenance performed or from improper storage as outlined in the Campworks Manual and/or the component manuals
- Materials, parts, and components manufactured by persons or entities other than Campworks, such as: the mattress, tent, awning, fridge/freezer, cooler, stove, water heater, air conditioning unit, heater, doors, windows, tires, axles, jacks, couplers, batteries, brakes, or other electronics. These may be covered by manufacturer warranties, which may require registration.



DEFECT VS. DAMAGE

Please note the distinction between “defect” and “damage.” Defect means the failure of the craftsmanship performed and/or materials used to conform with the design and manufacturing specifications and tolerances of Campworks. Defects are covered because Campworks is responsible; on the other hand, Campworks has no control over damage caused by such things as collision, misuse, acts of nature, or lack of maintenance which occurs after the trailer is delivered to the owner.

Therefore, damage which occurs after the trailer is delivered is not covered under this warranty.

OWNER WARRANTY PROCEDURE

You must follow these steps for warranty service. In the event that a substantial defect in materials or craftsmanship is found to exist in parts covered by the Campworks Limited Warranty, Campworks will bear the cost of the repair or replacement of such defective materials or craftsmanship, subject to the above conditions and exclusions, provided that the owner:

- Notifies Campworks of the defect within seven (7) days of when it is, or should have been, discovered and no later than seven (7) days after the expiration of the warranty; otherwise the owner waives any claim relating to that defect or any and all damages arising as a result thereof. Please be prepared to provide the VIN of your trailer, and email details to info@campworkscsco.com.
- Follows instructions from Campworks on how to get approved repairs. Campworks will determine if there is an approved service center within a reasonable distance of the owner. If there is not an approved service center near the owner, the owner will be required to provide two written estimates for the required repairs.
- Schedules an appointment and promptly takes the trailer to the authorized service center for necessary repairs. No action to enforce this warranty shall be commenced later than three (3) months after any defect is or should have been discovered or one (1) month after expiration of the warranty period.



- Pays any freight, transportation, towing, or shipping costs, as well as any import duties or fees involved. The owner shall bear expenses incurred by the owner in obtaining warranty service.

There is no warranty made by Campworks beyond that contained in this official warranty. No person is authorized to enlarge, mend, or modify this warranty, or make any representation or promise of warranty concerning Campworks' trailers on behalf of Campworks, except to refer the purchaser to their official warranty.

All disputes and matters whatsoever arising under, in connection with, or incidental to this warranty contract shall be litigated, if at all, in and before court located in Boulder County, Colorado, to the exclusion of the courts of any other state, territory, or country.

STATUTE OF LIMITATION

No action may be brought against Campworks for breach of this warranty, any applicable implied warranty, or for any other claim arising out of, or relating to, a Campworks trailer, more than thirty (30) days after: 1) expiration of the five-year warranty period; or 2) expiration of the seven (7) day notice period that follows expiration of the warranty, if so much notice is given.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply.

ATTORNEYS FEES

Any warranty claim asserted or brought in violation of this warranty, or any claim brought against Campworks, directly or indirectly, under which any person or entity seeks to broaden the terms of the warranty or under which any person fails to successfully prevail on any issue or matter of any type or nature, shall entitle Campworks to recover its costs, damages, and reasonable attorneys' fees in connection with the same.

ADDENDUM A : COMPONENT WARRANTIES

The following components are not covered under the Campworks Limited Warranty. You must complete and submit all component warranties to the respective manufacturer in their required formats and within their required time periods. Advance registration may be required.

Please refer to the warranties of component manufacturers for terms and conditions of coverage. These warranty claims must be presented to their respective component manufacturers for warranty service and are a direct responsibility of those manufacturers.

- Dometic Fridge/Freezer
- Air Cooling Unit
- Awning, Annex Room, Rugged Cases
- Tent
- 2 -Burner Stove (8000 BTU)
- Navico Group NS-1 Kit Components (Attached Warranty Information Below)
- AC Infinity Fan
- Max Coupler Fully Articulating Hitch
- Front Runner Components
- Water Pump
- Nishati Solar Panel

This list is not exhaustive and subject to change.



NAVICO CONNECT LIMITED WARRANTY

Navico Connect provides a service that combines multiple Navico Group components into a system of components specifically designed for identified applications (for example, boats, RVs, and other off-road applications). The components of these integrated systems carry additional limited warranty coverage compared to the Navico Group components that are purchased separately. The Limited Warranty coverage for the components of Navico Connect is described below.

WHAT IS COVERED

Navico warrants the components of new Navico Group systems purchased in North or South America (Warranty terms may vary in other regions of the world) to be free of defects in material and workmanship during the Warranty Period.

DURATION OF COVERAGE

The Navico components of a Navico Connect integrated system receive five years of Limited Warranty coverage. Commercial users of the Product receive three years of Limited Warranty coverage. Commercial use is defined as any work or employment related use of the Product, or any use of the Product that generates income, even if the Product is only occasionally used for such purposes. The warranty period begins on the date the Product is first sold to a retail customer, or the date on which the Product is first put into service, whichever occurs first. The repair or replacement of parts, or the performance of service under this warranty, does not extend the life of this warranty beyond its original expiration date. Recreational users may transfer unused portions of this warranty to a subsequent recreational use customer. This warranty cannot be transferred to or from a commercial use customer.

HOW TO OBTAIN WARRANTY COVERAGE

Warranty Claims must be made through Navico. Customers presenting a warranty claim for consideration must provide Power Products with reasonable access to the system or component for claim analysis, and a reasonable opportunity to repair. Warranty claims shall be made by delivering the Product for inspection to a dealer approved by Power Products to service the Product. If the customer cannot deliver the Product to such a dealer, written notice must be given to Power Products. Power Products may then arrange for the inspection and any covered repair. The customer, in that case, shall pay for all related transportation charges and/or travel time. If the service provided is not covered by this warranty, the customer shall pay for all related labor and material and any other expenses associated with that service. The customer shall not, unless requested by, ship the Product or parts of the Product directly to Power Products.

WHAT POWER PRODUCTS WILL DO

Navico's sole and exclusive obligation under this warranty is limited to, at Navico option, repairing a defective part, replacing such part or parts with new parts, or refunding the purchase price of the Navico's Product. Navico's reserves the right to improve or modify Products from time to time without assuming an obligation to modify Products previously manufactured.

WHAT IS NOT COVERED

Damage caused by the following is not covered by this Limited Warranty:

- Improper installation;
- Abuse, abnormal use, neglect, improper maintenance, accident, improper service, alteration or removal of parts, operation inconsistent with recommended or reasonable uses or duty cycles;
- Use of an accessory or part that was not manufactured, sold, or approved by Power Products.



- Expenses related to haul-out, launch, towing, storage, routine maintenance, normal wear and tear, telephone, rental, inconvenience, slip fees, insurance coverage, loan payments, loss of time, loss of income, or any other type of incidental or consequential damages are not covered by this warranty. Expenses associated with the removal or replacement of partitions or other material to gain access to the Product are not covered by this warranty. Products not put into service within six (6) years of manufacture are not eligible for warranty coverage.

TERMINATION OF COVERAGE

Warranty coverage may be terminated if the Product is:

- Modified without authorization
- Repossessed from a retail customer
- Purchased at an auction, from a salvage yard, or from an insurance company that obtained the Product as a result of an insurance claim

DISCLAIMERS AND LIMITATIONS

No individual or entity, including Power Products retail sellers, has been given authority by Power Products to make any affirmation, representation or warranty regarding the Product, other than those contained in this Power Products Limited Warranty, and if made, shall not be enforceable against Power Products.



THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED. TO THE EXTENT THAT THEY CANNOT BE DISCLAIMED, THE IMPLIED WARRANTIES ARE LIMITED IN DURATION TO THE LIFE OF THE EXPRESS WARRANTY. INCIDENTAL AND CONSEQUENTIAL DAMAGES ARE EXCLUDED FROM COVERAGE UNDER THIS WARRANTY. SOME STATES/COUNTRIES DO NOT ALLOW FOR THE DISCLAIMERS, LIMITATIONS, AND EXCLUSIONS IDENTIFIED ABOVE; AS A RESULT, THEY MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER LEGAL RIGHTS THAT VARY FROM STATE TO STATE AND COUNTRY TO COUNTRY.